



**4.4.2 There are established systems and procedures for maintaining and utilizing physical, academic and support facilities - laboratory, library, sports complex, computers, classrooms etc.**

**Response:**

The University strives to provide excellent academic, physical and support facilities in a clean and green campus. In order to achieve this objective, the University has a General Maintenance Department which has established systems and processes for regular maintenance and for proper utilization of resources. There are policies formulated for annual maintenance, periodic maintenance & preventive maintenance. Policies pertaining to campus cleanliness such as no waste policy, no smoking policy etc. are strictly adhered to. In order to speedily resolve issues faced by students, faculty and staff, there is a system in place wherein the concerned student/faculty/staff can lodge a complaint through ERP & the matter is immediately taken care of by the respective unit (Plumbing, IT, Electrical, Carpentry, Sanitation etc.). Well trained in-house staff are there for attending to Electrical, Water, Sanitation, Civil and Air Conditioning and IT related issues. Policies on plastic ban and zero waste are strictly adhered to. Clean drinking water is ensured through adequately installed water purifier units. Housekeeping unit ensures cleanliness of all facilities within the buildings. Landscaping is done to improve the physical ambience. Sports facilities like gymnasiums, tennis court, swimming pool etc. are well maintained. As per Covid 19 guidelines, the entire campus is sanitized at regular intervals. Hand sanitisers are present at all entry & exit points.